

Have You Read Your FEMA Letter?

If you applied for FEMA assistance, you will receive a letter explaining FEMA’s decision within 10 days. Read your letter carefully and stay in touch with FEMA. They may need more information to approve your application.

If you are approved

You may get funds by direct deposit, or a U.S. Treasury check based on which payment method you chose in the application. Your first payment may be for essentials, like food and water. You could also receive funds to hire a contractor to provide an estimate for home repairs. Stay in touch with FEMA even if you are approved. If your situation changes, you may be eligible for further disaster assistance.

If you are NOT approved

FEMA may need additional information from you to support your application. This will be explained in your determination letter. Read the letter carefully. The fastest way to submit additional documents is to upload to your disaster assistance account at DisasterAssistance.gov.

Have disaster related questions?

Visit a Disaster Recovery Center near you. To locate a recovery center, go to fema.gov/drc. You may also call the **FEMA Helpline** at **800-621-3362**. If you use video relay service, captioned telephone service or others, give FEMA your number for that service.

The Best Way to Send Disaster Documents to FEMA

Uploading your documents online is the fastest and easiest way to send them to us. After you apply for FEMA assistance, you can create an online account and receive updates on your application from FEMA and upload documents requested by FEMA. Your online account will have a record of what documents were sent and when they were sent. Download the FEMA app or access the site directly by visiting DisasterAssistance.gov.

•• Online steps to upload documents

- Step 1**
Visit DisasterAssistance.gov
- Step 2**
Select check status
- Step 3**
Login or create your online account
- Step 4**
Select the correspondence tab
- Step 5**
Select upload center
- Step 6**
Follow the online instructions

Four things to include on all documents

Name
Last four digits of your social security number
FEMA Application Number: XXX-XXXX-XX
FEMA Disaster Number: DR-4827-NC

Other ways to provide FEMA documents

Standard Mail:
P.O. Box 10055 Attn: FEMA
Hyattsville, MD 20782-8055
Fax
1-800-827-8112 (Cover sheet required)

For more information visit: www.fema/disaster/4827



FEMA